# MISS PORTER'S

# SCHOOL



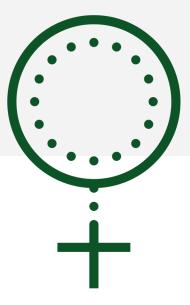
## Overview



#### Understanding Miss Porter's School

Mission: Miss Porter's School educates young women to become informed, bold, resourceful and ethical global citizens. We expect our graduates to shape a changing world.

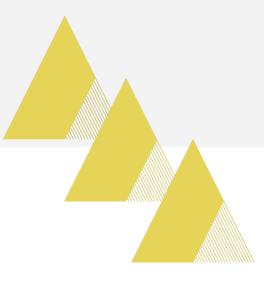
Vision: In keeping with our founder's vision, Miss Porter's School joins tradition with innovation to provide an exemplary education to young women. Generation after generation, our leadership is defined by our ability to articulate how young women think, how young women learn, and why gender matters. Within our legacy lies our future.



#### Woman & Minority-Owned Business

- 25 Years in management consulting & communications business
- Federal, state and local clients
- Communications, Training and Technical Assistance
- Higher Education Professor

#### To assist Miss Porter's School with brand identity, marketing, communications and public relations support for their auxiliary programs.



#### A3 Approach

CCMS utilizes an A<sup>3</sup> Approach—

tailored **Assessments** to collect the information needed to make change; Advisement to specify and communicate decisions regarding organizational change, and Achievement of the goals set during the assessment, using welldeveloped communication strategies throughout the organization.



**CCMS** Expertise

CCMS provides a litany of strategic marketing, communications, branding, organizational development services for our clients. CCMS leadership, staff, consultants and subject matter experts collaborate to deliver results that exceed client expectations.



#### Agency and Staff Experience

Change Management **Content Creation & Writing** Diversity, Equity & Inclusion Market Research Partnership & Stakeholder Engagement Public Affairs & Media Outreach Social Media & Digital Marketing Strategic Communications Visual Media & Graphic Design Web Design & Development

#### Client Management

Kick-Off Meetings Project Work Plan & Reporting Monthly Progress Reports Account Management Process **Financial Management Risk Management** Communications & Organizational Structure Quality Assurance



## **<u>CCMS</u>** Clients & Partners











YOUTH FOR UNDERSTANDING **Intercultural Exchange Programs** 





























## Diversity, Equity & nclusion

CCMS is committed to making DE&I a priority in our organization to create an environment that respects and values individual difference along various dimensions to minimize bias and recognize and address systemic inequities.

> Change Conversations Improve Transparency Lead with Empathy



Trevis Cage, MS **Project Director** 

- Strategic Communications
- Brand Strategy
- Traditional & Digital Marketing
- Community Outreach & Advocacy
- Visual Media & Graphic Design
- Project Management
- Stakeholder Engagement
- Market Research

#### Adrienne Y. Semidey, DM Corporate Monitor

- Communications and Management Consultant
- Organizational Development & Leadership Professional
- Product of All Girls/Private Schools
- Youth for Understanding Alum
- Senior Trainer for Au Pairs







## Meet the Team







#### Victor Ochy Senior Brand Strategist

- Marketing Project Management
- Marketing & Brand Strategy
- Brand Development
- Market Research & Analysis
- Experiential Marketing
- Digital & Social Media Marketing

#### **Cristie Shires** Graphic Designer

- Brand Development
- Graphic Designer
- Creative Strategy
- Web Designer (UX/UI)
- Video Production & Animation

#### Eboni Jackson Communications Specialist

- Strategic Communications Digital & Traditional Marketing
- Creative Strategy
- Analysis, Reporting & Evaluation
- Bilingual(English/Spanish)



#### **Nicole Dixon** Communications Specialist

- Media & Communications
- Web Content Creation
- Web Content Management
- Social Media Engagement
- Stakeholder Engagement



# 



7 "፹"一袋





8 "፹"-\*\*

## What is a Brand?

Brands exist in the mind and are the personality of a business or organization

## What attributes make up its personality?

- What's its name? Nickname?
- What does it wear?
- How does it communicate?
- What are its core values and what does it stand for?
- With whom does it associate?
- What does it do? What is it known for? Is it well-known?



## **Brand Development Process**



WHETHER WORKING WITH A NEW OR EXISTING CHALLENGES OR UNTAPPED OPPORTUNITIES.

- **INTERNAL INSIGHTS**
- EXTERNAL INSIGHTS 2)
- 3 **BRAND STRATEGY**
- **BUILD ELEMENTS** 4
- EVALUATE

COLLABORATION



## **ORGANIZATION, CCMS APPROACHES THE BRAND DEVELOPMENT PROCESS FROM THE SAME VANTAGE** POINT TO ENSURE THERE ARE NO UNIDENTIFIED





## **Brand Development Process – Cont'd**



## **INTERNAL INSIGHTS**

Review and Evaluate Mission/Vision/Values/Key Messages and other assets via Brand audit with Internal MPS Stakeholders

### **EXTERNAL INSIGHTS**

- Conduct environmental scan and review available research/media to gain insights on current perceptions/attitudes
- Conduct focus groups/surveys with key stakeholders to further explore gaps or ● information needs identified in prior steps







## **Brand Development Process – Cont'd**



#### **BRAND STRATEGY**

- Establish brand positioning expression of what Porter's Global (MPS Auxiliary Programs) represents to guide long-term creative strategy
- Determine brand attributes, personality, voice and tone
- Create keys messages and points that differentiate Porter's Global (MPS Auxiliary Programs) from Miss Porter's School and competition
- Identify strategies/tactics and develop implementation plan







## **Brand Development Process – Cont'd**



5

## **BUILD ELEMENTS**

Develop new brand assets, templates, resources and other creative in support of Porter's Global (Logo, Colors, PPT Slide Master, Style Guide, Newsletter)

## **EVALUATE**

Identify key evaluation metrics and data collection methods to ensure alignment with MPS goals and objectives



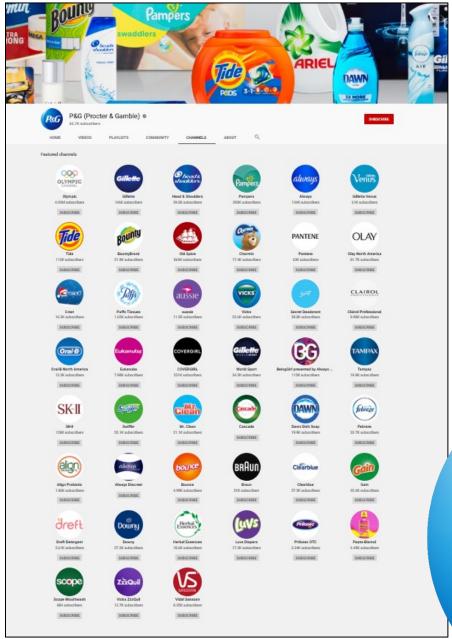




# BRANDING USE CONSIDERATIONS



## **How Other Brands Tell Their Story**



## Proctor & Gamble

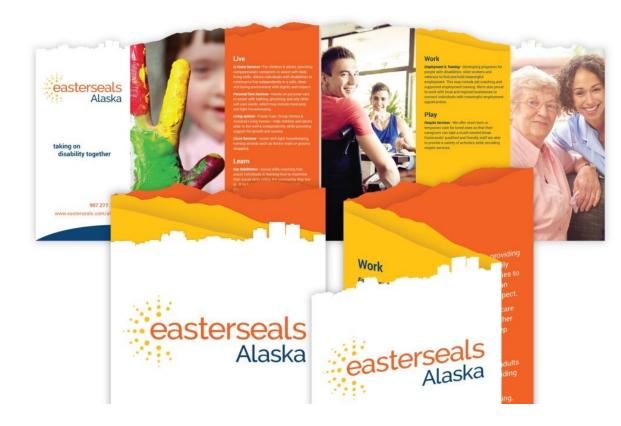
- what's possible: People are at the center of all we do Purpose, Values and Principles are the foundation for all brands
- Single message carried across all brands of what's needed and ullet• Sub brands retain a message carried through all channels
- including digital







## **How Other Brands Tell Their Story**







#### Easter Seals

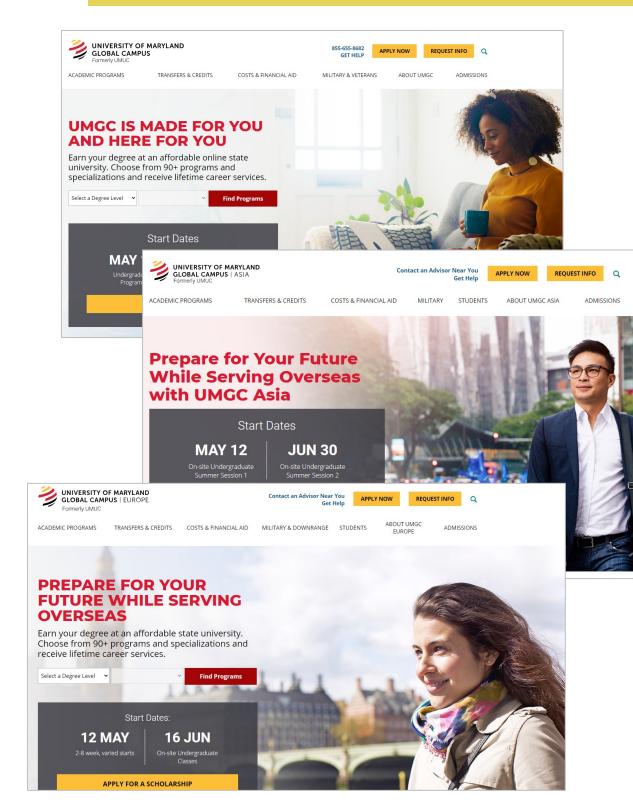
- Maintains a large, national presence
- Incorporates a tagline to better convey the collaborative work  $\bullet$ across affiliates, communities and supporters
- Allows the opportunity to adapt/customize messaging to local environments/communities
- Demonstrates the brand personality and commitment to • innovation through a refreshed look and feel

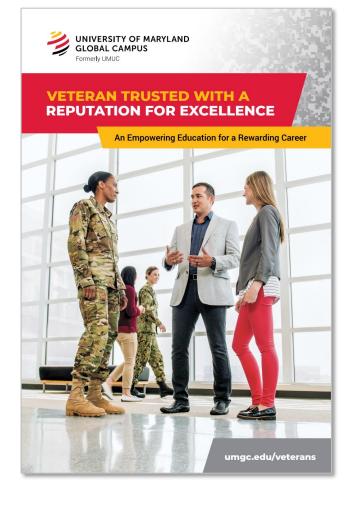






## **How Other Brands Tell Their Story**





## University of Maryland **Global Campus**

 $\bullet$ 

**GLOBAL CAMPUS** 

Formerly UMUC

**UNIVERSITY OF MARYLAND** 



#### **UNIVERSITY SYSTEM** of MARYLAND

Branding based on existing school's foundation

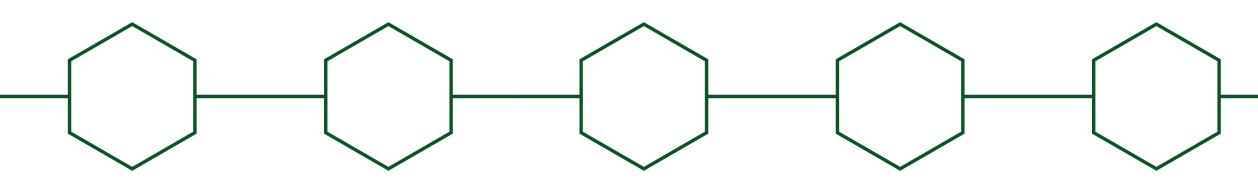
• Culturally diverse and relevant branding based on auxiliary campus

• Consistent visual representation across various digital and traditional marketing touchpoints



#### CCMS will build a roadmap for Porter's Global that establishes credibility, identifies opportunities and connects with target audiences with increasing reach, depth, breadth and visibility

- Establish Porter's Global Brand
- Establish Goals and Objectives
- Identify/Refine Target Audiences
- Define/Refine Key Messaging and Value Proposition
- Develop Strategies and Tactics to Align with Established Goals
- Create Products for Various Touchpoints relevant to Target Audience
- Position Porter's Global Profile as Credible for Testing, Expansion, and **Continued Success**



# Marketing Strategy

**Position Porter's Global** Profile as Credible for Testing, **Expansion, and Continued** Success



## Social, Digital & Web Support

CCMS understands the digital landscape and offers innovative solutions to grow Porter's Global reach/engagement



#### Editorial Calendar Based on Program Timelines

- Collaborative, Comprehensive and Flexible
- Topics, Themes, Messages Relevant to expand message/reach



#### Audience-Specific Content Creation

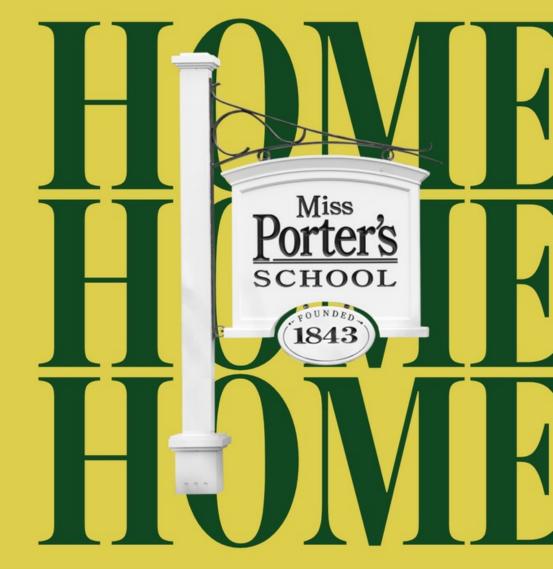
 Blog Posts, Newsletters, Infographics, Thought Leadership, Twitter Chats, Press Releases, Emails, Mailers, Brochure, Case Studies, White Papers, Fact Sheets, Live, Videos, Animation



#### Review of Existing Website for SEO

- Assessment: Copy, Keywords, Links, Backlinks, Duplicate Content, Ranking/Indexing, UX/UI, Mobile Optimization
- Strategy/Goals/Timeline/Reporting







## **Evaluation Criteria**

- Page Views/Web Metrics
- Website Visitors
- Email Click-Through
- SE0
- Social Media Followers
- Engagement
- Impressions
- Forms Completed
- Proposition Awareness
- Enrollment



## Suggested Timing: Phase I & II

#### Phase I: Brand Development

#### Weeks 1 – 2: On-Boarding (6/1 – 6/13)

- Meet & Greet •
- Establish Goals, Timelines, Meetings, Expectations

#### Weeks 3 - 4: Internal & External Insights (6/14 - 6/27)

- Half Day Brand Development Session (Internal)
- Secondary Research (External) •

#### Weeks 5 – 6 : Develop & Present (6/28 – 7/11)

CCMS to Draft and Present Branding Considerations •

#### Weeks 7 – 8 : Revise & Finalize (7/11 – 7/25)

CCMS to Finalize and Present Brand Identity & Guidelines •

#### August - September (2021)

- Program Marketing Strategy
- Reporting & Evaluation

#### October – December (2021)

- Social, Digital & Web Support
- Reporting & Evaluation ٠

#### January – March (2022)

Reporting & Evaluation



#### **Phase II: Program Marketing**



"Every girl, no matter where she lives, deserves the opportunity to develop the promise inside of her."

-Michelle Obama

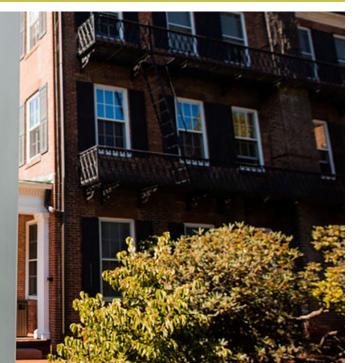


**MISS PORTER'S SCHOOL** 

## FUTURE FUTURE FUTURE







**MISS PORTER'S SCHOOL** 

**HERACY** 

LEGACY

# Questions?

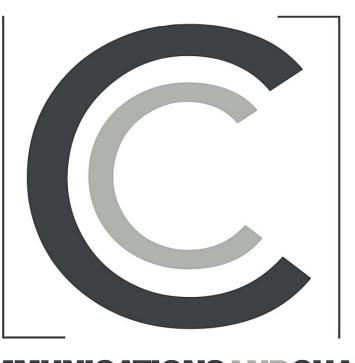




9103 Woodmore Centre Drive, Suite 246 Lanham, MD 20706 202.527.5970



www.ccmanagementsolutions.com



#### COMMUNICATIONSANDCHANGE MANAGEMENT SOLUTIONS, LLC



#### Adrienne Y. Semidey, D.M.

13105 Brussels Way Upper Marlboro, MD 20772 301.741.9197





